

# Captain Reidulf Maalen

Selected insights and quotations about the man and his success as a Captain

*In his long and illustrious career as one of the world's best ship commanders, Captain Reidulf Maalen has enjoyed an immense amount of popularity among passengers and crew, friends and family. His dedication to the safety of his vessels and their people has become a benchmark in the industry. His exemplary stature as a firm and fair leader, a gracious and positive social host, as well as a loving husband and father has endeared him to many, and garnered many enthusiastic comments from those who have enjoyed his company.*



Captain Reidulf Maalen

**"Captain Maalen has been Master on almost every cruise my husband and I have taken aboard Crystal Cruises. His dedication to our safety – but mostly to our having fun – is something I will always admire and appreciate. He made our vacations truly special experiences."**

"I was the happiest crew member when Captain Maalen was in charge. He was always available to speak to us if we had issues. He was strong when emergency situations required his attention. He always said that a 'happy crew makes a happy cruise' and he went out of his way to make sure all of his fellow officers and crew members were treated fairly, honestly, and with respect. He also participated in special crew gatherings and events, and made sure we had fun too."

**"Captain Maalen's sense of humor surprised us. Every morning he would speak to all the passengers over the P.A. system, and after the second or third day, he would start his talks with 'Hello, it's me again here,' which made you feel like you were part of the family, and dad was sharing the morning announcements with you."**

"As one of the Marine Operations executives, it was my pleasure to work with this great man. I was impressed with his ability to work closely with his peers in formulating shipboard policies. His leadership on board was fearless, fair and firm. But most importantly, I was taken by his success at keeping his crew happy; he implemented a welcome-a-board get-together for new crew in his quarters. This was such a success that it became a company policy."

**"I was on board when an engine fire broke out on board Crystal Harmony. Captain Maalen's authoritative yet calming voice put us all at ease as the situation worsened. I am convinced that his expertise and cool demeanor saved our lives and that beautiful ship."**

"Having worked closely with Reidulf Maalen on the Bridge for a number of years, I can honestly say that I have never met a more knowledgeable Captain, a more adventurous spirit, or a more flexible and adaptable human, all the while maintaining his authority. He was an inspiration, a leader and happy, easy-going man."

**"He always went out of his way to involve himself with activities for the guests on board. He was warm and funny, a good sport, and a pleasant conversationalist. It's no wonder he's the most popular Captain on the high seas."**

"As one of the crew officers, I was impressed that he would insist on regular meetings with the crew from various departments to give them an opportunity to discuss their concerns and keep the lines of communication open at all times. He would also participate in crew events and parties. He always made sure we were content and had the tools necessary to do our jobs."

**"The announcement of Captain Maalen's retirement was a sad occasion at Crystal Cruises. I've known him since our days together at Royal Viking Line, and I have to say that there could not be a more refined gentleman, a more responsible Captain, a more charming host, and a more dignified and talented commander on the high seas. I wish him the happiest of times in his retirement, because he brought us the happiest possible times when we shared the ride with him on board."**